



HQ511

V7 QUICK-DISCONNECT CALL CENTER STEREO HEADSET

The call center is the front line for your customer service team and their headset is vital tool for the job. They need a durable, reliable headset that offers clear, enhanced communication, acoustic protection, and the comfort for all-day wear.

V7's Quick-Disconnect Call Center Headset can make the most of every call. The noise cancelling microphone technology helps reduce ambient noise while the speakers, optimized for telephony, reproduce exceptional speech clarity.

The Quick-Disconnect (QD) connectors are designed to allow you to unplug and move away from your desk during a call without needing removing your headset. Calls are put on hold simply by unplugging the QD connector during a call. It's an ideal solution for heavy telephone use environments like those of high call-volume customer care centers, tech support services and IT help-desks.

- Lightweight design - perfect for all-day wear
- Speaker frequency response optimized for clear and precise voice communications
- Unidirectional noise cancelling boom microphone reduces background noise
- Poly (Plantronics) style Quick-Disconnect (QD) connector
- Compatible with virtually all VOIP desk phones (requires additional bottom lead cable)



CLEAR CONVERSATION

Experience distraction-free communication with our noise cancelling boom microphone and high-quality audio



ENHANCED CLARITY

Enjoy voice optimized frequency response for clear and precise communication

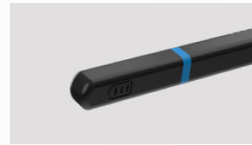
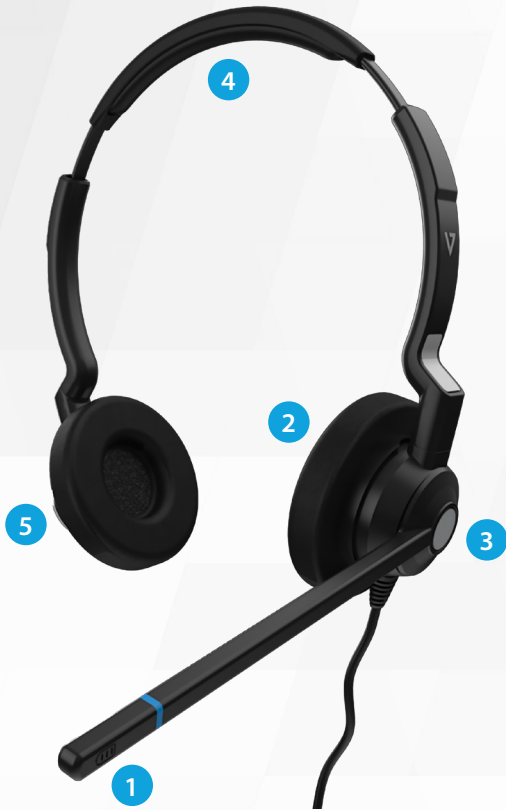


ALL DAY WEAR

The lightweight design allows the wearer to focus on the conversation in comfort

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① Noise cancelling microphone technology reduces unwanted background noise

② Telephony optimized speakers provide clear and precise communications



③ 270° boom rotation enables wear on your left or right side

④ Fully adjustable padded headband can extend for the perfect fit

⑤ Highly comfortable leatherette ear cushions

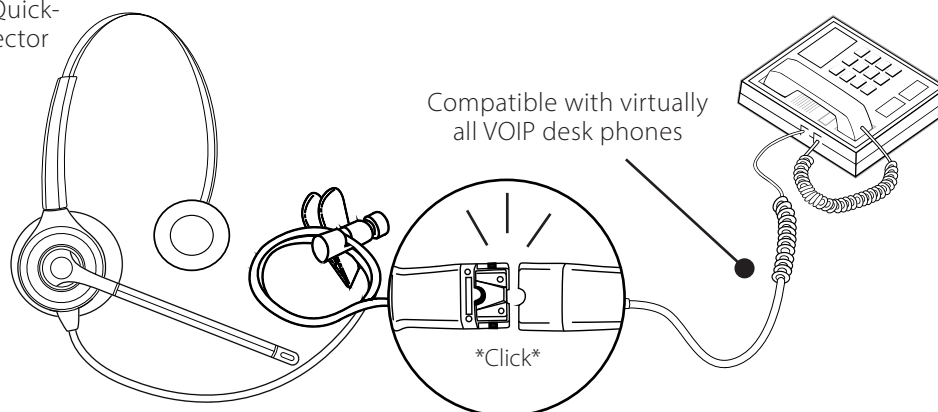
Never Drop a Call!

The Quick-Disconnect design lets you momentarily step away from your desk without needing to remove your headset. It automatically places the caller on hold until you're plugged in and ready to resume. Perfect for busy call centers and IT support desks.

Compatible with virtually all VOIP desk phones (requires additional bottom lead) including:

Cisco, Alcatel, Avaya, Ericsson, Panasonic, Philips Polycom, Toshiba, Yealink and many others.

Poly (Plantronics) style Quick-Disconnect (QD) connector



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Technical Specifications

GENERAL

Region:	US
SKU:	CH19768
Model:	HQ511
UPC:	0662919116526
Warranty:	2 years
Compliance:	CE, RoHS, UKCA
Country Of Origin:	China
Package Type:	4 Color Box
Package Includes:	Headset, QuickStart guide, compliance and warranty documents

COLOR

Color:	Black
Accent Color:	Silver

PACKAGE DIMENSIONS

Package Dimensions (L/W/H):	(190.5 x 129.5 x 55.9mm (7.5 x 5.1 x 2.2 in)
Shipping Weight:	190g (6.7 oz)

PRODUCT DIMENSIONS

Product Dim (L/W/H):	133 x 53 x 160 mm (7.25 x 2.1 x 6.3 in)
Product Weight:	106.3 g (3.75 oz)

DESIGN

Audio Segment:	Premium
Headset Form Factor:	On Ear

SPEAKER

Max input power:	100 mW (1.79V)
Frequency Range:	20 Hz to 20 kHz
Impedance:	32 Ω ± 10% @ 1kHz
Speaker Sensitivity:	122 ±3dB at 1kHz
Distortion:	<5% at 300 – 3kHz at 1kHz
Driver Size:	30 mm

MICROPHONE

Directional:	Unidirectional – Noise Cancelling ≥55dB SNR
Impedance:	1.0kΩ
Mic Sensitivity:	-49 dBV/Pa ± 3dB
Frequency range:	100 Hz -16 kHz

TECHNICAL

Connectivity:	Quick Disconnect (QD)
Decibels:	122 ±3dB at 1kHz
Impedance:	32 Ω ± 10%
Driver Size:	30mm
Frequency Range:	20 Hz to 20 kHz
Mic Sensitivity:	-49 dBV/Pa ± 3dB