

## English

## Expressions used in this document

- The product illustrations may differ from the actual product.
- Unless otherwise indicated, illustrations in these operating instructions are of EAH-AZ60.

## Marks denoting model names

- Functionality differences between models are indicated with the model marks below.

EAH-AZ60: [EAH-AZ60] EAH-AZ40: [EAH-AZ40]

## Français

## Expressions utilisées dans ce document

- Les illustrations du produit peuvent différer du produit réel.
- Sauf indication contraire, les illustrations présentes dans ce manuel d'utilisation représentent le EAH-AZ60.

## Symboles différenciant les noms de modèle

- Les différences de fonctionnalité entre les modèles sont indiquées par les symboles ci-dessous.

EAH-AZ60: [EAH-AZ60] EAH-AZ40: [EAH-AZ40]

## Español

## Expresiones utilizadas en este documento

- Las ilustraciones del producto pueden diferir del producto real.
- Salvo indicación contraria, las ilustraciones en estas instrucciones de funcionamiento corresponden al modelo EAH-AZ60.

## Marcas que denotan nombres de modelos

- Las diferencias de funcionalidad entre los modelos se indican con las siguientes marcas de modelo.

EAH-AZ60: [EAH-AZ60] EAH-AZ40: [EAH-AZ40]

## "Technics Audio Connect"

Android: Google Play

GET IT ON  
Google Play

iOS: App Store

Download on the  
App Store

For US and Canada only

Pour les É.-U. et le Canada seulement

## English

A lithium ion battery that is recyclable powers the product you have purchased. Please call 1-800-8-BATTERY for information on how to recycle this battery.

## Français

L'appareil que vous vous êtes procuré est alimenté par une batterie au lithium-ion. Pour des renseignements sur le recyclage de la batterie, veuillez composer le 1-800-8-BATTERY.

## Español

Una batería de litio reciclable alimenta el producto que ha comprado. Llame al número 1-800-8-BATTERY para más información sobre cómo reciclar esta batería.

## English

Thank you for purchasing this product.

Please read these instructions carefully before using this product, and save this manual for future use.

## Accessories

Please check and identify the supplied accessories.

For more accessories, contact the dealer from whom you have made your purchase.

## Français

Veuillez vérifier et identifier les accessoires fournis.

Pour plus de détails, consultez le "Manuel d'utilisation" (format PDF).

## Español

Instale la aplicación "Technics Audio Connect"

Se crea una conexión Bluetooth® con un teléfono inteligente en el que está instalada la aplicación

"Technics Audio Connect" (gratuita), podrá disfrutar de una amplia variedad de funciones, tales como diferentes ajustes personalizados y actualizaciones de software para este aparato.

Para obtener más información, consulte "Instrucciones de funcionamiento" (formato PDF).

## Accessoires

Vérifier et identifier les accessoires fournis.

Pour commander des accessoires, contactez le revendeur.

## If you have any questions, visit:

In the U.S.A.:

http://shop.panasonic.com/support

For customers within the UK: 0333 222 8777

For customers within Ireland: 01 447 5229

Monday–Friday 9:00 am–5:00 pm (Excluding public holidays).

For further support on your product, please visit our website:

www.panasonic.com

## For the United Kingdom and Ireland customers

## Sales and Support Information

Customer Communications Centre

For customers within the UK: 0333 222 8777

For customers within Ireland: 01 447 5229

Monday–Friday 9:00 am–5:00 pm (Excluding public holidays).

For further support on your product, please visit our website:

www.panasonic.com

## Panasonic Corporation of North America

Two Riverfront Plaza, Newark, NJ 07102-5490

http://shop.panasonic.com

## Panasonic Canada Inc.

5770 Ambler Drive, Mississauga, Ontario L4W 2T3

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## English

## IMPORTANT SAFETY INSTRUCTIONS

Read these operating instructions carefully before using this unit. Follow the safety instructions on the unit and the applicable safety instructions listed below. Keep these operating instructions handy for future reference.

- Do not use this apparatus near water.
- Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- Unplug this apparatus during lightning storms or when unused for long periods of time.
- Refer all servicing to qualified service personnel. Servicing operations when the apparatus has been damaged in any way, such as power supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
- Clean only with dry cloth.

## Safety precautions

THE FOLLOWING APPLIES ONLY IN THE U.S.A. AND CANADA.

This device complies with Part 15 of FCC Rules and Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation.

This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment and meets the FCC compliance (RF) Exposure Guidelines as this equipment has very low levels of RF energy.

This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.

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The symbols on this product (including the accessories) represent the following: ==&gt; DC

## Declaration of Conformity (DoC)

Hereby, "Panasonic Corporation" declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU.

Customers can download a copy of the original DoC to our RE products from our DoC server: http://www.ptc.panasonic.eu

Contact to Authorized Representative: Panasonic Marketing Europe GmbH, Panasonic Testing Centre, Winsbergstr. 15, 22525 Hamburg, Germany

Type of wireless	Frequency band	Maximum power (dBm EIRP)
Bluetooth®	2,402 - 2,480 MHz	14 dBm

## Declaration of Conformity for Radio Equipment in UK

Panasonic Corporation declares that the radio equipment type (Model Numbers are referred in the Operating Instructions) is in compliance with The Radio Equipment Regulations 2017. The full text of the UK declaration of conformity is available at the following internet address:

https://www.ptc.panasonic.com/plancedocuments

Contact to Authorized Representative: Panasonic Marketing Europe GmbH (Importer), Panasonic Testing Centre and office of Panasonic UK, a branch of Panasonic Marketing Europe GmbH (Importer), Maxis 2, Western Road, Bracknell, Berkshire, RG12 1RT

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## Part names

### Main unit (earphones)

- 1 Touch sensor (L) (left)
- 2 Touch sensor (R) (right)
- 3 Earpieces
- 4 Raised dot indicating the L side
- 5 Charging terminals
- 6 Earphone LEDs

### Main unit (charging cradle)

- 7 Certification information label
- 8 Terminal section
- 9 Charging terminal
- 10 Charging cradle LED

### Behavior when charging with the USB charging cord with the earphones stored in the charging cradle

Charging cradle LED	Lid	Charging status
Cyan*	Open	Charging the earphones
Lights off		Earphones and charging cradle's batteries are full.
Green	Close /	Charging the charging cradle. There is plenty of charge in the battery.
Yellow	Open	The charge in the battery is running low.
Red		

\* Blinking

## Nom des pièces

### Appareil principal (écouteurs)

- 1 Capteur tactile (L) (gauche)
- 2 Capteur tactile (R) (droit)
- 3 Oreillettes
- 4 Point surélevé indiquant le côté L (gauche)
- 5 Bornes de charge
- 6 DEL d'écouteur

### Cignotement rouge :

La charge de la batterie diminue. Il est nécessaire de charger l'appareil.

### Appareil principal (boîtier de charge)

- 7 Étiquette des informations d'authentification
- 8 Bornes
- 9 Prise de charge
- 10 DEL du boîtier de charge

### Comportement en chargeant à l'aide du cordon de charge USB avec les écouteurs rangés dans le boîtier de charge

Boîtier de charge	Lid	Coverlock	État de charge
Voyant à DEL			
Cyan*	Ouvert		Charge des écouteurs
Éteint			Les batteries des écouteurs et du boîtier de charge sont chargées.
Vert	Fermé /		Charge du boîtier de charge. La batterie est complètement chargée.
Jaune	Ouvert		La charge de la batterie diminue.
Rouge			

\* Cignotement

## Part names

### Unidad principal (auriculares)

- 1 Sensor táctil (L) (izquierda)
- 2 Sensor táctil (R) (derecha)
- 3 Auriculares
- 4 Punto elevado que indica el lado L
- 5 Terminales de carga
- 6 LEDs de los auriculares

### Parpadeando en rojo:

La carga de la batería se está agotando. Debería cargar el aparato.

### Unidad principal (soporte cargador)

- 7 Etiqueta de información de certificación
- 8 Sección de terminales
- 9 Terminal de carga
- 10 LED del soporte cargador

### Comportamiento al cargar con el cable de carga USB con los auriculares guardados en el soporte cargador

Soporte cargador	LED	Tapa	Estado de carga
Cian*		Abierta	Cargando los auriculares
Luces apagadas			Las baterías de los auriculares y el soporte cargador están cargados.
Verde		Cerrada	Cargando el soporte cargador. Hay mucha carga en la batería.
Amarillo		Abierta	La carga de la batería se está agotando.
Rojos			

\* Parpadeando

## 1 Charging

The rechargeable battery (installed in the unit) is not charged initially. Charge the battery before using the unit.

- Proper charging is not possible if there is dust or droplets of water on the charging terminal and the terminal sections of the earphones or charging cradle. Remove the dust or water droplets before charging.

### 1 Use the USB charging cord (supplied) (a) to connect the charging cradle to a 5.0 V power source (500 mA or higher) (b).

- The charging cradle LED lights (green, yellow or red) while the charging cradle is charging.

### 2 Put the earphones into the charging cradle.

- When the earphones are inserted, the charging cradle LED (cyan) flashes twice. If it is not flashing, the earphones are not inserted correctly.

### 3 Confirm that the charging cradle LED (cyan) has flashed, (charging starts)

- While charging the earphones, the charging cradle LED (cyan) flashes when the lid of the charging cradle is closed.
- While charging the cradle, the charging cradle LED (green, yellow or red) lights when the lid of the charging cradle is closed.

- Do not use any other USB charging cords except the supplied one. Doing so may cause malfunction.

### Charging time

Earphones	Approx. 2 hours
Charging cradle	Approx. 2.5 hours
Earphones with Charging cradle	EAH-AZ60 Approx. 3.5 hours EAH-AZ40 Approx. 3 hours

## 2 Pairing

Connecting by pairing (registering) your earphones with a Bluetooth® device

### Using the "Technics Audio Connect" app (free of charge) makes connecting with Bluetooth® simple.

#### 1 Take both earphones out of the charging cradle.

- The earphone LEDs will light alternately in blue and red.

- When pairing with the another device: While the earphone LED lights (blue) (about 5 seconds), touch and hold the sensor (L or R) for 7 seconds until the LED starts flashing Red/Blue, indicating that you have entered the pairing mode.

#### 2 Turn on the Bluetooth® device and enable the Bluetooth® function.

#### 3 From the Bluetooth® menu of the Bluetooth® device, select device name "EAH-AZ60" or "EAH-AZ40"

- When the earphone LEDs blink twice at approximately 5 second intervals, pairing has been completed and connection has been established.

#### 4 Confirm that the earphones and the Bluetooth® device are connected.

## 3 Fit the earphones

Fit the earphones correctly in order to get adequate noise cancelling effect and acoustics.

### 1 Check the orientation and L (left) and R (right) of the earphones.

- Confirm that the earphones will not fall from your ears after you have fitted them.
- The left earphone has a raised dot indicating the L side.
- If the earphones fall out easily, replace with earpieces (supplied) of a different size.

## 4 Operating with the Touch sensors

Operation	Touch sensor (L)	Touch sensor (R)
<b>Touch once</b>	Volume –	▶/
<b>Touch rapidly 2 times</b>	Volume +	▶▶
<b>Touch rapidly 3 times</b>	Volume +	▶▶▶
<b>Touch and hold for about 2 seconds</b>	Start the voice assistant	Change control of external sounds <sup>1</sup>

Operation	Touch sensor (L)	Touch sensor (R)
<b>Touch once</b>	Receive phone call	
<b>Touch rapidly 2 times</b>	Volume –	Mute the voice of the call <sup>2</sup>
<b>Touch rapidly 3 times</b>	Volume +	Switch the level of noise from the other party
<b>Touch and hold for about 2 seconds</b>	Reject a phone call	End a phone call

<sup>1</sup> [EAH-AZ60]: Noise cancelling ↔ Ambient sound  
[EAH-AZ40]: Ambient sound ↔ OFF

<sup>2</sup> To cancel muting, touch the touch sensor (R) twice again while muting.

• You can customize the touch sensor operation in the app.

## 3 Mise en place des écouteurs

Positionner correctement les écouteurs pour que les effets acoustiques et de réduction du bruit soient correctement obtenus.

### L'utilisation de l'application "Technics Audio Connect" (gratuite) facilite la connexion par Bluetooth®.

#### 1 Vérifier l'orientation et le côté L (gauche) et R (droit) des écouteurs.

- Vérifier que les écouteurs ne tombent pas des oreilles une fois positionnés.
- L'écouteur gauche est doté d'un point surélevé qui indique le côté L.
- Si les écouteurs tombent facilement, remplacer les oreillettes par d'autres (fournies) d'une taille différente.

#### 2 Mettre en marche le dispositif Bluetooth® et activer la fonction Bluetooth®.

- Lorsque les écouteurs sont mis en place dans le boîtier, la DEL du boîtier de charge (cyan) clignote deux fois. Si elle ne clignote pas, cela signifie que les écouteurs ne sont pas correctement mis en place.

#### 3 Vérifier que la DEL du boîtier de charge (cyan) a bien clignoté (la charge démarre).

- Durant la charge des écouteurs, la DEL du boîtier de charge (cyan) clignote si le couvercle du boîtier de charge est ouvert.
- Durant la charge du boîtier, la DEL du boîtier de charge (vert, jaune ou rouge) reste allumée si le couvercle du boîtier de charge est fermé.

- Ne pas utiliser un autre cordon de charge USB, sauf celui fourni. Cela pourrait causer un dysfonctionnement.

### Durée de charge

Écouteurs	Environ 2 heures
Boîtier de charge	Environ 2,5 heures
Écouteurs avec boîtier de charge	EAH-AZ60 Environ 3,5 heures EAH-AZ40 Environ 3 heures

## 2 Emparejamiento

Conectar emparejando (registrando) los auriculares con un dispositivo Bluetooth®

### Usar la aplicación "Technics Audio Connect" (gratuita) simplifica la conexión con Bluetooth®.

#### 1 Saque ambos auriculares del soporte cargador.

- Los LED de los auriculares se iluminarán alternativamente en azul y rojo.
- Cuando se empareja con otro dispositivo: Mientras el LED del auricular se ilumina (azul) (unos 5 segundos), mantenga tocado el sensor (L o R) durante 7 segundos hasta que el LED comience a parpadear en rojo/ azul, indicando que ha entrado en el modo de emparejamiento.

#### 2 Encienda el dispositivo Bluetooth® y active la función Bluetooth®.

#### 3 Desde el menú Bluetooth® del dispositivo Bluetooth®, seleccione el nombre del dispositivo "EAH-AZ60" o "EAH-AZ40"

- Cuando los LEDs de los auriculares parpaddeen dos veces a intervalos de aproximadamente 5 segundos, se habrá completado el emparejamiento y se habrá establecido la conexión.

#### 4 Confirme que los auriculares y el dispositivo Bluetooth® están conectados.

## 3 Colocación de los auriculares

Colóquese los auriculares correctamente para obtener un efecto de cancelación de ruido y una acústica adecuados.

### 1 Compruebe la orientación y la L (izquierda) y R (derecha) de los auriculares.

- Confirme que los auriculares no se le caerán de las orejas después de habérselos puesto.
- El auricular izquierdo tiene un punto elevado que indica el lado L.
- Si los auriculares se caen fácilmente, reemplácelos por auriculares (suministrados) de un tamaño diferente.

## 4 Operación con los sensores táctiles

Operación	Sensor táctil (L)	Sensor táctil (R)
<b>Tocar una vez</b>	Volume –	▶/
<b>Tocar rápidamente 2 veces</b>	Volume +	▶▶
<b>Tocar rápidamente 3 veces</b>	Volume +	▶▶▶
<b>Mantener pulsado durante unos 2 segundos</b>	Iniciar el asistente de voz	Cambiar el control de los sonidos externos <sup>1</sup>

Operación	Sensor táctil (L)	Sensor táctil (R)
<b>Tocar una vez</b>	Recibir una llamada telefónica	
<b>Tocar rápidamente 2 veces</b>	Volume –	Silenciar la voz de la llamada <sup>2</sup>
<b>Tocar rápidamente 3 veces</b>	Volume +	Cambia el nivel de ruido de la otra parte
<b>Mantener pulsado durante unos 2 segundos</b>	Rechazar una llamada telefónica	Finalizar una llamada telefónica

<sup>1</sup> [EAH-AZ60]: Cancelación de ruido ↔ Sonido ambiental  
[EAH-AZ40]: Sonido ambiental ↔ OFF

<sup>2</sup> Para cancelar el silenciamiento, vuelva a tocar el sensor táctil (R) dos veces mientras está silenciado.

• Puede personalizar el funcionamiento del sensor táctil en la aplicación.

## Tips for better sound quality (Changing earpieces)

The sound quality and the level of fit vary depending on the earpiece size. Choose earpieces with a size that snugly fits your left and right ears so they can be worn with comfort.

(The earpiece size that fits best may be different for the left and right ears.)

### Remove the earpieces

Hold the earpiece with your fingertips and twist slightly to pull it out.

### Attach the earpieces

Make sure the earpieces are fitted firmly into your ears and confirm that they are not at an angle.

## Restoring to the factory settings

### 1 Put both earphones (L and R) into the charging cradle to charge the earphones fully.

### 2 Take the R side earphone out of the charging cradle.

### 3 While the earphone LED lights (blue) (about 5 seconds), touch and hold the touch sensor (R) for about 7 seconds.

- The earphone LED will light alternately in blue and red.

### 4 Release your finger from the touch sensor (R).

### 5 Touch and hold the touch sensor (R) for about 10 seconds.

- The earphone LED (blue) blinks rapidly, and when the power turns off, the earphone returns to the factory settings.

### 6 Do the same Steps 2 to 5 above for the L side earphone.

- To re-pair the earphones with a Bluetooth® device, delete the registered information (device name: EAH-AZ60 or EAH-AZ40) on the device, then pair the earphones with the Bluetooth® device again.

## Conseils pour avoir une meilleure qualité sonore (changement d'oreillettes)

La qualité sonore et le niveau d'adaptabilité varient en fonction de la taille de l'oreillette. Choisissez des oreillettes ayant une taille qui s'adapte parfaitement à vos oreilles gauche et droite afin qu'elles puissent être portées confortablement.

(La taille de l'oreillette peut être différente pour l'oreille gauche et l'oreille droite.)

### Retrait des oreillettes

Tenir l'oreillette du bout des doigts et tourner légèrement pour la retirer.

### Mise en place des oreillettes

S'assurer que les oreillettes sont correctement positionnées dans les oreilles et vérifier qu'elles ne sont pas inclinées.

## Rétablissement des paramètres d'usine

### 1 Mettre les deux écouteurs (L et R) dans le boîtier de charge pour les charger complètement.

### 2 Retirer l'écouteur côté R du boîtier de charge.

### 3 Pendant que la DEL d'écouteur est allumée (bleu) (environ 5 secondes), toucher le capteur tactile (R) pendant environ 7 secondes.

- La DEL d'écouteur s'allume alternativement en bleu et rouge.

### 4 Retirer le doigt du capteur tactile (R).

### 5 Toucher le capteur tactile (R) pendant environ 10 secondes.

- La DEL d'écouteur (bleu) clignote rapidement, et lors de la mise hors marche, l'écouteur récupère ses paramètres d'usine.

### 6 Effectuer les mêmes étapes 2 à 5 avec l'écouteur côté L.

### Pour coupler une nouvelle fois les écouteurs avec un dispositif Bluetooth®, supprimer les informations d'enregistrement (nom du dispositif : EAH-AZ60 ou EAH-AZ40) du dispositif, puis refaire le couplage des écouteurs avec le dispositif Bluetooth®.

### Pour coupler une nouvelle fois les écouteurs avec un dispositif Bluetooth®, supprimer les informations d'enregistrement (nom du dispositif : EAH-AZ60 ou EAH-AZ40) du dispositif, puis refaire le couplage des écouteurs avec le dispositif Bluetooth®.

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## Troubleshooting

Before requesting service, make the following checks. If you are in doubt about some of the check points, or if the remedies indicated in the chart do not solve the problem, refer to "Customer Services Directory" on the front page if you reside in the U.S.A., or refer to "CONTACT INFORMATION" on the front page if you reside in Canada, or consult your dealer for instructions.

### Does not connect with the Bluetooth® device.

- Delete the registration information for this unit from the Bluetooth® menu, etc., of the Bluetooth® device, then pair again.

### Cannot charge the unit.

- Make sure to charge in a room temperature between 10 °C and 35 °C (50 °F to 95 °F).
- Is the unit already fully charged? The charging cradle LEDs will turn off immediately if the unit is fully charged.
- Have the earphones been put into the charging cradle correctly?
- If the earphone LEDs do not light even after putting the earphones into the charging cradle, then there is no charge remaining in the charging cradle battery. First charge the charging cradle.
- Is the USB charging cord connected firmly to the USB terminal of the computer?

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