

Cliccare, nella fase di **Login**, su **Forget** (qualora la password sia stata dimenticata) e poi selezionare la voce **Security Question Validation** nella combo **box Authentication Mode** per avviare la procedura di reset della password. Utilizzare le 3 risposte di sicurezza impostate.

Analogamente scegliendo la voce **Security Key Verification** è possibile importare il file con la chiave.

Qualora non si riuscisse ad installare il Plugin (IE/FireFox non potrà mostrare il video della IP Camera), verificare quanto segue:

- In **STRUMENTI** → **POSTAZIONE VISUALIZZAZIONE COMPATIBILITÀ** e aggiungere l'indirizzo IP del dispositivo.
- In **STRUMENTI** → **OPZIONI INTERNET** → **SECUREZZA** e cliccare su **LIVELLO PERSONALIZZATO**. Andare nella sezione **Controlli ActiveX e plugin** e mettere il segno di spunta sulla voce **CHIEDI CONFERMA** nelle 3 seguenti sottosezioni:
 - Consentisci Scriptlet
 - Installa script ed esegui Script controlli ActiveX non contrassegnati come sicuri per lo script
 - Scarica controlli ActiveX senza firma elettronica.

In **Strumenti** → **Blocco Popup** selezionare **Disattiva Blocco Popup**.

Visualizzazione LIVE con Windows 10 in EDGE
Edge non supporta ActiveX quindi non è in grado di visualizzare direttamente i flussi video provenienti dalla IP Camera. È possibile però, seguendo le istruzioni seguenti, utilizzare la modalità IE integrata in Edge.

- Cliccare su **Altre Azioni (...)** e selezionare **Apri con Internet Explorer**.
- Digitare a questo punto l'indirizzo IP del dispositivo per accedere come di consueto. Talune combinazioni di Browser/Plugin installati possono impedire la visualizzazione via web. I questo caso si raccomandando l'utilizzo del CMS o di cambiare browser.

Appartire a questo punto il **Menu Principale**. La IP Camera visualizzerà il video ripreso (**Live View**). Cliccando su **Main Stream**, **Sub Stream** o **Tri Stream** è possibile scegliere il tipo di video da visualizzare. Cliccando su una delle 4 icone [], [], [], [], nella parte superiore sinistra, è possibile passare alla modalità 4/3, 16/9, risoluzione 1:1 o adattare lo streaming video alle dimensioni del monitor. Cliccando su una delle 4 icone [], [], [], [], nella parte inferiore sinistra, è possibile rispettivamente bloccare/ri-attivare la riproduzione video, caricare sul proprio PC spezzoni video o immagini, effettuare lo zoom digitale di un'area selezionata (muovere il mouse su un punto e poi premere e tenere premuto il tasto sinistro muovendo il mouse sino a disegnare un rettangolo la cui area sottesa verrà ingrandita a schermo intero). I percorsi dove Video/Immagine sono salvati sono configurabili nella sezione **Configurazione** → **Local Configuration**. Nella parte superiore a destra viene visualizzato l'utente loggato all'interfaccia WEB. Cliccare su **Logout** (parte superiore destra) per uscire dalla configurazione WEB.

Per i soli modelli con zoom motorizzato sono presenti ulteriori bottoni:

- [] Permette di effettuare Zoom IN/OUT.
- [] Permette di agire sul fuoco.
- [] Permette di riposizionare la camera alle condizioni di default.
- In **Configurazione** → **Image** → **Image Adjustment** → **Focus** è possibile scegliere la modalità di autofocus impostata dal dispositivo.

Cliccare su **Configurazione** per avere accesso alla configurazione vera e propria della IP Camera o **Playback** (nei modelli con SD) per riprodurre/scansionare i filmati registrati. Le sezioni visualizzate in **Configurazione** sono:

- Local Configuration**
- System Configuration**, Scheduled Reboot, Log Search, Security, SD Card
- Network** (Basic Setup, Advanced Setup)
- Video** (Video, OSD)
- Image** (Image, OSD)

Una volta effettuata una qualunque modifica nella configurazione, cliccare su **Save** per applicare i nuovi settaggi.

2.3 SUPPORTO

Per qualunque altro problema o dubbio sul funzionamento del prodotto, è possibile contattare il servizio di assistenza tecnica Atlantis tramite l'apertura di un ticket online sul portale <http://www.atlantis-land.com/it/assistenza/ptz>. Nel caso non fosse possibile l'accesso al portale di supporto, è altresì possibile richiedere assistenza telefonica al numero **02/93.95.00.66** (dalle **14:30** alle **18**, dai lunedì al venerdì). Per espore eventuali richieste di supporto preventiva o richieste di contatto, si invita ad utilizzare gli indirizzi mail info@atlantis-land.com oppure prevedite@atlantis-land.com.

Atlantis via Camillo Chiesa, 21 Pogliano Milanese (MI)

Fax: +39.02.84.16.00.19

Website: <http://www.atlantis-land.com>. Email: info@atlantis-land.com

Thank You for choosing an Atlantis Product. For more detailed instructions on configuring and using the IP Camera, please refer to the online manual.

1. PRODUCT OVERVIEW

UltraPlex IP Camera is a Night & Day Dome/Bullet IP Camera with a high resolution CMOS sensor. The CMOS sensor, able to work also with a low light intensity of the environment, provides clear and tidy videos with real colours in each situation (It is build with several Infrared LEDs and auto-changeable IR Cut filter inside provides superior day/night performance). This device is an IP66 rated weather-proof outdoor IP camera designed for 24hr outdoor surveillance even in the harshest environment.

- [A11-UX915-BPVM]** The remote zoom and focus (5X) function allows to make adjustments from any computer and eliminates the need for manual focusing at the camera's position. Superior Low-light performance. The 5MP Sony Starvis IMX 335 sensor provides clear and tidy videos with real colours in each situation.
- [A11-UX915-BP / A11-UX915-DP]** The 5MP Sony Starvis IMX 335 sensor provides clear and tidy videos with real colours in each situation. Fixed 3.6mm lens and SD Slot (**A11-UX915-BP**) for local recording.
- [A11-UX826A-BPV]** Manual Zoom (4X) and Focus (2.8-1.2mm) for images more clearer and brighter. 3MP resolution.
- [A11-UX825A-BPV]** Manual Zoom (4X) and Focus (2.8-1.2mm) for images more clearer and brighter. 2MP resolution.

[A11-UX826A-BP, A11-UX826A-DP] Fixed 3.6mm lens and 2MP resolution.
[A11-UX825A-BP, A11-UX825A-DP] Fixed 3.6mm lens and 2MP resolution.
 The function P2P allows the remote-viewing avoiding to set up other devices. You can view or control the device (live) by simply adding the unique code in the app or scanning the QR code of the product.

UltraPlex IP Camera supports **ONVIF 2.4/RTSP** in order to provide a larger choice of devices (NVR, CMS Sw or NMS).

With the included Channel Surveillance Software (Windows), up to 16 devices (NVR or IP Camera, up to 64 channels) can be managed for monitoring and recording (motion detection).
 UltraPlex IP Camera has an integrated 802.3af Power over Ethernet (PoE) support, allowing installation of this device in areas where power outlets are not readily available.

Last but not least important, UltraPlex IP Camera can be used with all Atlantis NVR (IP Facile (A11-NVRxxx) or Triox (A15-Txxxx)).



1.1 SYSTEM REQUIREMENTS (Only for WEB configuration or Live View with a Browser)

- Before installing Router, your PC should meet the following:
 - TCP/IP protocol must be installed on each PC
 - Web browser, such as Microsoft Internet Explorer 11.0 or later (Active X)
 - Pentium® 4 1800MHz (or equivalent AMD) with 4GB Ram
 - Graphic Card: 64 MB RAM graphic cards(or equivalent on-board graphic cards)
 - Windows® 7, 8, 10

1.2 PACKAGE CONTENTS
 Unpack the package and check all the items carefully. Also, keep the box and packing materials in case you need to ship the unit in the future. The package should contain the following items: IP Camera with Wall Mount kit, Quick Start Guide (English, Italian), Warranty Card. **If any item contained is damaged or missing, please contact your local dealer as soon as possible.**

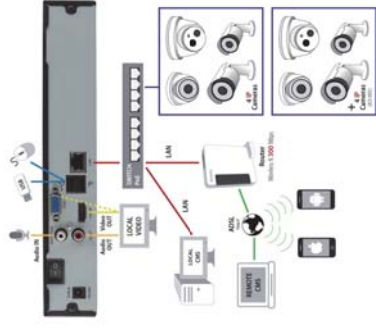
1.3 CABLING

- Ensure the camera is fixed (using the 3/4 screws) securely otherwise it may fall and cause injury. A KIT is included with each IP Camera for wall and/or ceiling mounting. Use the 3/4 screw anchors to fix the base to a flat surface (wall or ceiling).
- Now You can change the camera Pan/Tilt in order to satisfy your installation. Use the wrench to release the screw, the adjust and move it up/down. For Bullet models the bracket should be attached directly to the wall/ceiling using the 3/4 screws (in the previously positioned 3/4 screw anchors).
- Align the mounting rings so that the arched area is above the IR LED light (dome). Make sure the ring does not cover any part of the IR LED light (right image) because it will reflect the light back into the camera during nighttime. It is possible (some models) to change the zoom (4X) and the focus with the included Allen wrench. Pay attention and slowly turn the wrench until obtaining the desired shot.
- At this point just turn on the IP Camera and connect it to the LAN.
- In the end connect the DC Adapter (Isn't included) to the IP Camera or connect directly the device to PoE Switch/Injector/NVR (only if camera is PoE).

	Do not install the IP Camera outdoors and/or where it may be exposed to inclement weather (if not an IP 66 model). All cables should be appropriately insulated for outdoor installations (a specific plastic protection part to protect the RJ45 connection cable is included. It must be used for outdoor installations.)
	Ensure the camera is fixed securely otherwise it may fall and cause injury.
	Make sure the device is securely anchored to the wall (to prevent the IP Camera from falling). The lens must not be exposed to direct sunlight.
	Failure to comply with the above conditions may damage the product and result in forfeiture of the warranty.

1.4 CMS or NVR

Plug in the Camera power supply to an open outlet or (if PoE) connect the camera directly to a PoE Switch/Injector/NVR. Once positioned the IP Camera these must be connected to the network where there is the NVR or PC running the SW CMS. In the following picture is shown an example of installation.



1.5 SMARTPHONE (IOS & Android)

- Directly download **BitVision** [] from AppStore or PlayStore.
- After finishing installation, **BitVision** icon will be displayed to mobile phone interface.
- You must create an account. When you will use these credentials from another device, all UltraPlex IP Cameras connected will be displayed automatically. Tap **Register**. Enter an email address and a password (twice) and copy the captcha (check your mail box) and tap **Register**.



- You can found the QR Code into Product Sticker or here **Configurazione** → **Network** → **Advanced Setup** → **P2P** (Connection Status must be P2P: connection successful!).



- Tap [], poi su [Device]. Here You can remove, from this account, an IP Camera or change the name or group.

Status must be connection successful.
 Check this in **Configurazione** → **Network** → **Advanced Setup** → **P2P**
 Whenever your smartphone changes internet access mode, it is best to close the app and open it again.

1.6 WEB MANAGEMENT (Internet Explorer)

IP Cameras can be configured/displayed with various procedures. This section explains access via browser.

IP ADDRESS
 The IP Camera starts in **DHCP mode**, therefore the IP address will be assigned by a server present in the local network. The **IP Search** tool can be used to find out this address (it can be uninstalled from the www.atlantis-land.com website on the product page). Once installed, click on the **Refresh** key to scan the local network. The detected IP Cameras and their IP address will be displayed in a few seconds.



WEB ACCESS
 Once you know the IP address of the IP Camera it is possible to access display/configuration via browser by using **Internet Explorer**. A specific plug-in needs to be installed at the first login.

	Edge (Windows 10) does not support ActiveX so it is not able to directly display video streaming. However, it is possible to use the Internet Explorer mode integrated in Edge. Click on Other Actions (...) and select Open with Internet Explorer . Then enter the device IP address to access as usual. Some installed Browser/Plugin combinations may restrict the display via web (use the CMS/change browser/reinstall the Browser).
	The password can be retrieved ONLY with the 3 security questions or using the file with the key. Save these informations accurately.

For a **local access** proceed as follows:

- Access the address found above with the web browser and press the enter key.
- Installation of a plug-in will be requested at the first access.
- Enter the default password (**admin, admin**) and then click on **Login**.
- At the first LOGIN the IP Camera will ask to change the access password, in order to improve security. Click on **Modify**. In case you want change the password, click on **After 60 Mins**.
- Enter the new password (password / Confirm Password), (8 and 31 characters, must contain both numbers and letters).
- Select **Do you want to set a new security question** and select in Security Issue 1/2/3 the questions to be answered. This allows local recovery of the password.
- Click on **Browser** and select a path. Click on **Export** to export a file with extension **hs** containing the unique key. This allows local recovery of the password.
- Click **Save** to finish

Once the Login has been done, the IP Camera will open in **Live View** mode and the recorded video will be displayed.

It is possible to select the display mode and the video streaming (from the 3 available streamings). Double click to enter/text full screen display. You can Logout in the upper left (and see the user logged in).

- Click on **Configuration** to access the real IP Camera configuration. The following sections are displayed:
 - Local Configuration**
 - System** (System Configuration, Scheduled Reboot, Log Search, Security, SD Card)
 - Network** (Basic Setup, Advanced Setup)
 - Video** (Video, Audio)
 - Image** (Image, OSD)
 - Events** (Motion Detection, Privacy Mask, Exception, ROI)
- Once the configuration is completed click on **Save** to apply the new settings. For more information, please download the online manual.

1.7 SUPPORT

For technical questions and support, please contact our help-desk by ticket on <http://www.atlantis-land.com/it/assistenza/ptz>. For generic informations, please send an e-mail to info@atlantis-land.com. For presales informations, please send an e-mail to prevedite@atlantis-land.com.

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